



## TELEPHONE SERVICE INFORMATION

Please see the information below regarding telephone service. Also attached is an order form, which may be completed and mailed to:

### FURNITURE MARKET ACCOUNTS

North State Communications  
Post Office Box 2326  
High Point, North Carolina 27261-2326  
Fax: (336) 885-4600  
Email address: furniture1@nscm.com

or you may call Monday through Friday between 8:30 A.M. and 5:00 P.M. EST:

(336) 886-3609 to place an order  
(336) 431-4545 to arrange installation after order is placed

At least one telephone is suggested for your space. Telephone service may be requested only by exhibitors for use in their own exhibit space.

### NORTH STATE COMMUNICATIONS:

- Rates
  - \$25.56 (plus taxes) Charge for one month of single line service (one month minimum)
- Installation
  - \$72.00 per man hour, \$30.00 premise visit, \$65.00 service order charge, plus material charges\* Installed jacks are \$25.00 each. Jacks that are already in place are \$18.00 each.
- Type service periods offered: permanent year-round active service; permanent installation with service active only during month of market, and one-half the monthly rates are required when service is not active; and temporary service for one market.
- In order to have service established when desired, please give as much notice as possible for installation. A minimum notice of five business days is required for installation.

\*City of High Point fire codes may require installation of fireproof (plenum) wire or non-fire-retardant wire within conduit. Tenant must provide any necessary conduit. Otherwise, any showroom under construction or any circumstances that may create time and/or material will incur these charges. This special installation cost is billed by separate invoice (not on telephone bill) and is based on the time and materials necessary to wire jacks and telephone equipment from the equipment room on a specific floor to the tenant's exhibition suite on the same floor. Actual costs are not known until after installation. Our current labor rate is \$72.00 per man hour.

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- Equal Access to long distance service providers.
- North State is a long distance provider with a rate of 10 cents a minute in the continental U.S.
- Rates for telephone systems requiring multi-line telephones and intercom features can be discussed by calling (336) 886-3718.
- Call Return (\*69), Repeat Dialing (\*66) and Three-Way Calling (\*71) Pay-Per-Use Services are available on each line and charged when used.
- Call Answering and Voice Mail, private 24-hour message services, are available through North State. Call Answering answers your telephone when you don't answer and when your line is busy, allowing callers to leave you messages 24 hours a day. You can retrieve your messages from any touch-tone telephone anywhere, anytime. You may change the personalized greeting or announcement at your convenience. For more information on Call Answering please call (336) 886-3609, or for Voice Mail please call (336) 886-3718.

### **Additional Services:**

- North State Long Distance Services: (336) 886-3609
- North State Wireless Services: (1-800-676-4327)  
Digital Mobile Phones
- North State Internet/Data Services: (336) 821-4453  
Dial-up, DSL, ISDN, and more
- North State is pleased to offer eBill, our online billing and payment service. eBill provides reports, charts and graphs to help customers better analyze their communications costs. Please visit our website, <http://www.nothstate.net/ebill.html> for more details and a demonstration of this powerful business tool.

See attached sheet for Order Form



